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**BUSINESS RUNS  
ON IT**

**TECHNOLOGY  
SOLUTIONS +  
SUPPORT SERVICES**

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**newgentek**

# WHO WE ARE

Newgentek provides growing companies reliable, secure, easy-to-use, and scalable technology solutions.

We are fully equipped to manage your business from every level as a full technology team and we put the foundation in place to give you peace of mind.

When you partner with Newgentek you get a team of people dedicated to your success. We're help desk technicians, engineers, project managers, field services, procurement, provisioning and logistics. We're a reliable partner so you can focus on what you do - growing your business.

## AREAS OF EXPERTISE

### HOSPITALITY & RETAIL

- Infrastructure Design & Integration
- Point of Sale
- Audio Visual
- Digital Signage & Content Management
- Network & IT Management
- Vendor Management
- Help Desk Services
- Augmented Support Services
- New Unit Opening Support



### WORKPLACE TECHNOLOGY

- Modernized Conference Rooms
- Huddle Rooms
- Training Rooms
- Help Desk Support 24/7





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## CORPORATE MANAGED SERVICES

- System Administration
- Help Desk Services & Incident Management
- Education on what's out there / what's new!
- Data and improved hardware
- Network Access Control
- Technology Solutions (WIFI, cable, equipment, install, support)
- Disaster Recovery & Business Continuity



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## TECHNOLOGY PROFESSIONAL SERVICES

- Consultation / Assessment
- Implementation
- Staffing
- Support



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# WHY NEWGENTEK?

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### WE ARE PASSIONATE



We are responsible for the solutions that help others get work done. Our drive, dedication, core values and love for the industry motivates us each day. We don't want to just coexist in the market, we want to be the best.

### WE ARE INNOVATIVE



We provide systems and solutions in a constantly evolving space. Our thoughtful and forward-thinking approach is what sets us apart. We celebrate curiosity and creativity to encourage our team to become independent, innovative problem solvers.

### WE BELIEVE IN SHARED SUCCESS



We are successful as an organization when we improve the lives of our employees and their families. We invest heavily in employee development because we believe in a working environment that promotes loyalty and a better quality of life.

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# CUSTOMER JOURNEY

Our solutions keep your employees connected and collaborating. It starts by ensuring your places of business have scalable, secure, and supportable infrastructure.

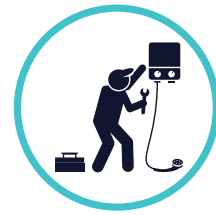
Whether it's a new office or restaurant build or improving upon your existing space, we've worked with our customers to design innovative, functional spaces that keep your employees collaborating effort free. Our process ensures that you get a solution that works for you and your business, backed by maintenance and support to keep your team connected and collaborating.



**NEEDS ANALYSIS +  
DISCOVERY**



**ENGINEERING +  
DESIGN**



**INSTALLATION +  
IMPLEMENTATION**



**TRAINING**



**MAINTENANCE +  
SUPPORT**



At Newgentek, customer success is at the center of everything we do.

**NEWGENTEK.COM  
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